



Patient Call User Guide

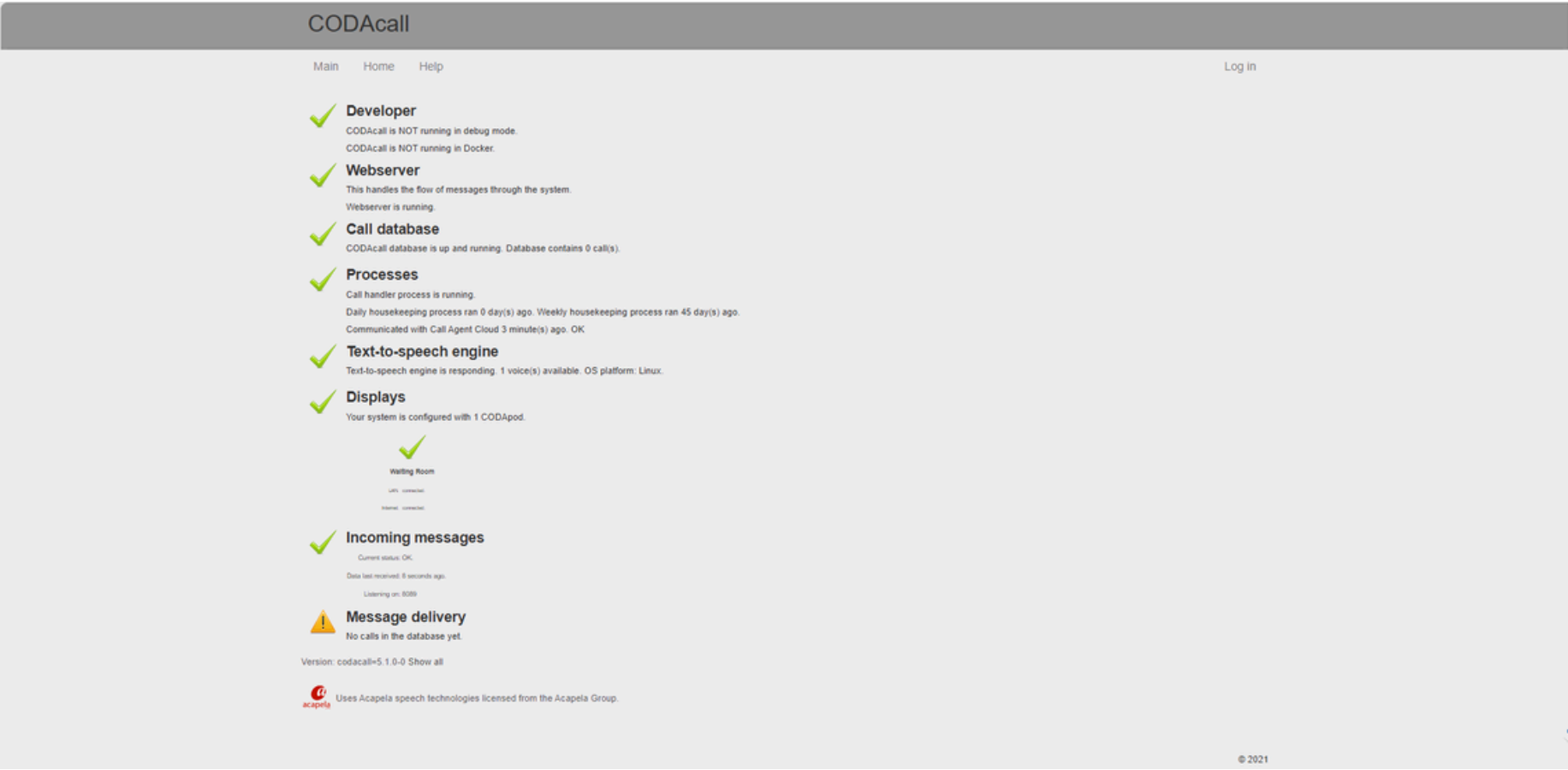
www.codasign.co.uk

How To Access Your Patient Call

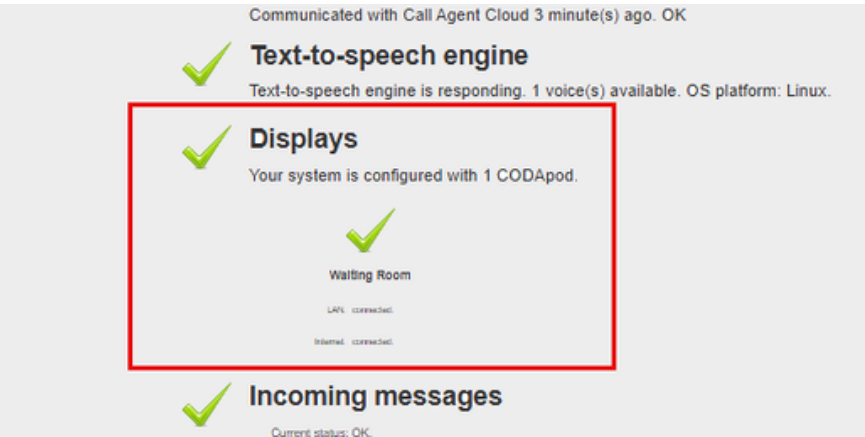
To access your Patient call and check that everything is working correctly, you will need to have the IP address of your Patient Call. The IP address is something that is unique to your practice and will not be accessible externally. If you do not have this, please contact the Numed support team.

The address to access your Patient Call will be `http://<local IP>/codacall`, so if your given IP address is 192.168.0.1, the URL for the call agent will be `http://192.168.0.1/codacall`.

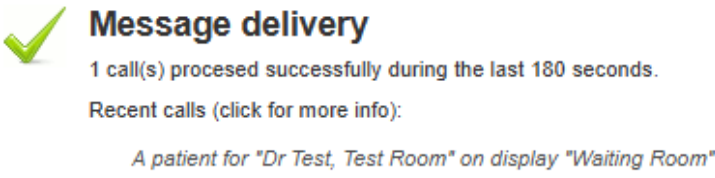
This will bring you to the following webpage:



To confirm that the Patient Call is communicating with your Media Player, ensure that there is a green tick in both Displays and the CODApod.



If there have been any called patients within the 180 seconds, they will be displayed here.

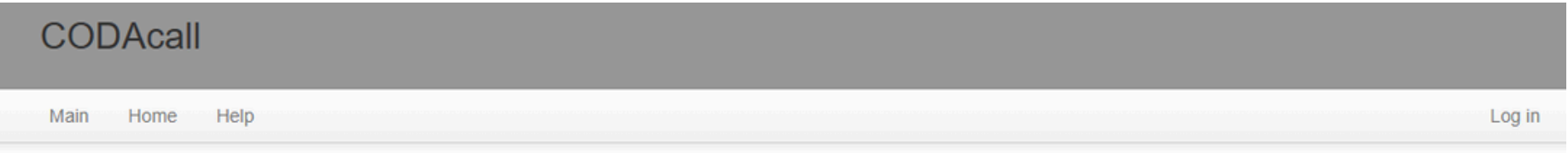


Logging In

To access the Patient Call Setup and other options, click Login in the top right-hand corner.



Your Username is **codacall**
Your Password is **waitingroom**



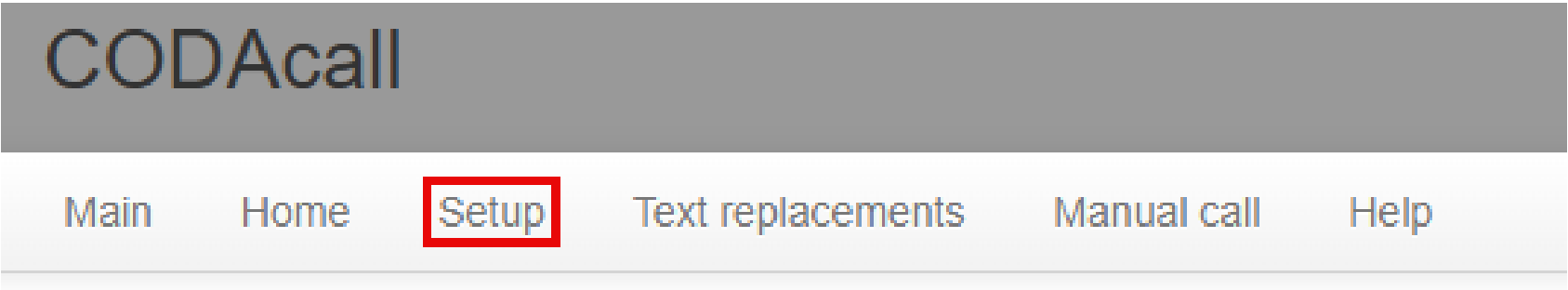
Please log in

Username:

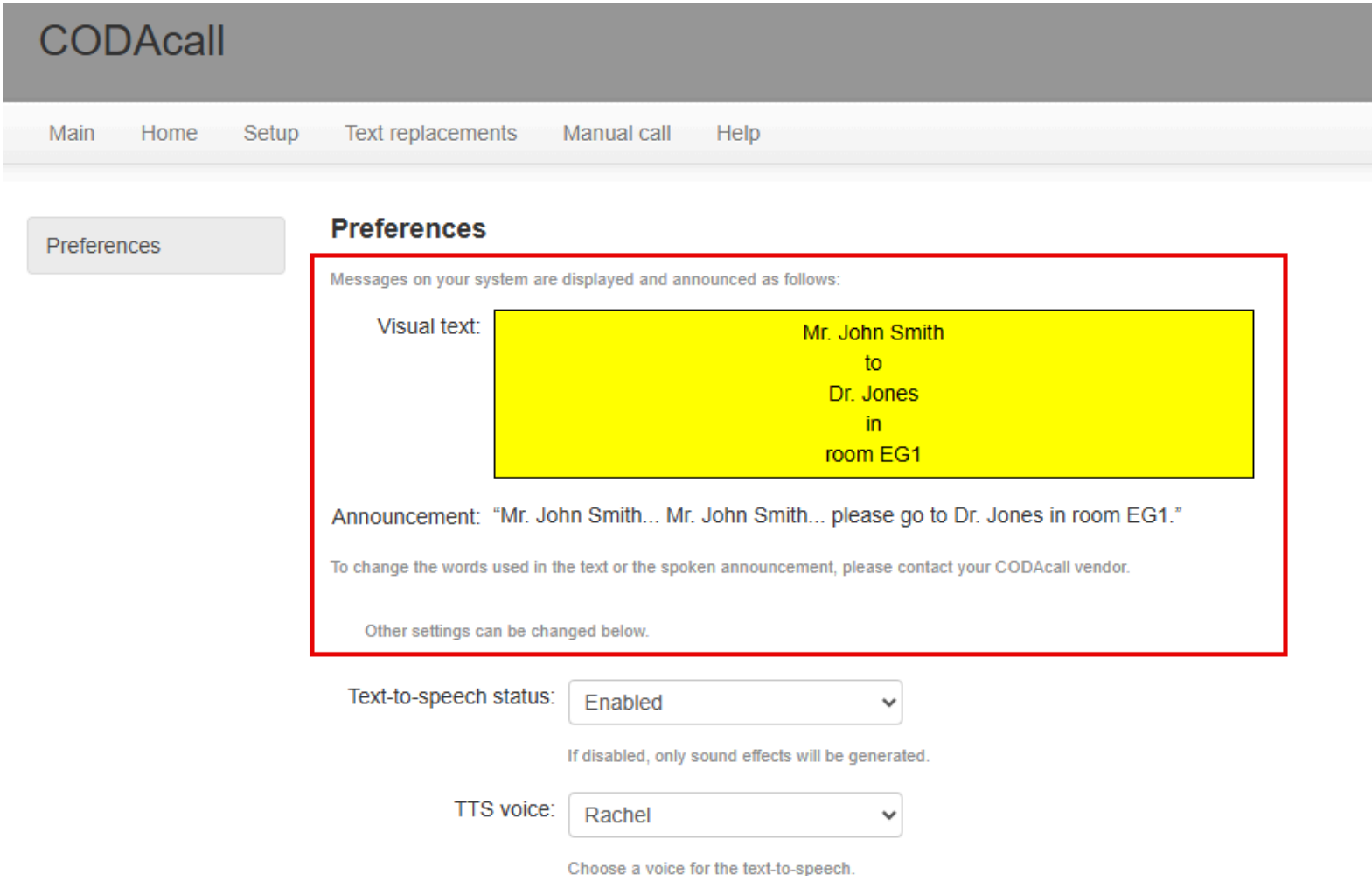
Password:

Setup and Preferences

Click Setup from the menu at the top.



At the top of the Preferences, you can see how a call will display on the TV screens.



Our default configuration has been chosen to give the most clarity to those with visual impairments.

Configurable options

If you make any changes to these settings, please ensure you click Save Preferences at the bottom of the screen once done.

Save preferences

1

Text-to-speech status - if this is enabled, the Patient call will read out the text from the announcement. If this is disabled, only the sound effect will be used.

Text-to-speech status: Enabled ▼

TTS voice: Enabled ▼

Choose a voice for the text-to-speech.

2

TTS voice is the voice used when reading out the announcement.

TTS voice: Rachel ▼

Sound effect: Rachel ▼

Choose the sound effect with which to announce calls.

3

Sound effect is the alert that occurs to announce the call; the default and most used is the Doorbell.

Sound effect: Doorbell ▼ Preview

Call duration (sec): 10 ▼

Font size (px): 48 ▼

Background: yellow ▼

4

Call duration is how long a call announcement will stay on the TV screen.

Call duration (sec): 10 ▼

How long calls remain on displays (from 2 to 60 sec). Suggested value: 10.

5

Font size is how large the text will be for the call announcement.

Font size (px):

Font size for announcements. Enter a number of pixels from 8 to 1000. Suggested value: 48.

6

Background is the colour of the call announcement as it appears on screen. You can either enter a colour name (must be a single word) or if you know the HEX code for the exact shade you can use that.

Background:

Colour for announcements. Enter a CSS value like 'red' or '#C0C0C0'

7

Foreground is the text colour of the call announcement, like the background, you can either enter a colour name or a HEX code.

Foreground:

Colour for announcements. Enter a CSS value like 'yellow' or '#F0F0F0'

8

Announcement volume is how loud the call announcement will be; if 100% it will play as loud as the volume is set on the TV itself.

Announcement volume:

How loud should the announcement sound effect (if any) be? (0-100)

9

Background volume allows you to have the audio from the Media Player still be heard while a call announcement is being made.

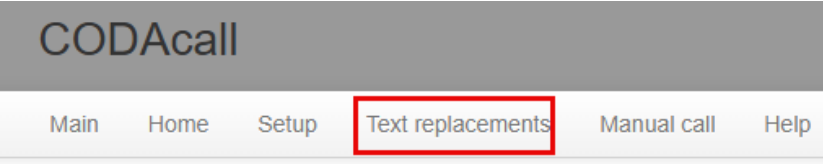
Background volume:

How loud should the background media be, during announcements? (0-100)

Patient Call Text Replacements

The Text Replacements feature allows you to change any call announcement text or speech that comes from the clinical system to a different word or phrase. This feature is especially useful if you use abbreviations in the clinical system for room names, a clinician or patient is known by a different name than how it appears in the clinical system, or if using the text-to-speech feature, the spoken name doesn't come out correctly.

You can access the Text Replacements from the menu at the top of the Patient call webpage.



When setting up a text replacement, in the Find column, you put the text that comes from the clinical system, then in the Replace with column, you put the text you wish to go on the call announcement as it appears on the screen. You can choose to apply to just text, just audio or put a tick in both. If you want to test how the speech will handle, click Save once done.

Text replacements

Edit the text replacements (substitutions) that you wish to be carried out on your call messages. Only complete words are matched.

Favourites: Show | Hide

Find	Replace with	Apply to text?	Apply to audio?	Case sensitive?	Favourite?	Delete?
rm	room	☒	☒	☐	☐	☐
Smythe	Smith	☐	☒	☐	☐	☐
Dr Andrew Test	Dr A Test	☒	☒	☐	☐	☐

Save

If you want to test how the text-to-speech will sound with a Text replacement, then enter the text as it would appear from the clinical system in the left-hand box and click Test. You can also click Say out loud to hear it spoken on your PC.

Test text replacement

Click "Test" to try out your substitutions below. You need to click the "Save" button for changes to be applied.

John Smith to Dr. Jones in
rm 101

>

John Smith to Dr. Jones in
room 101

Treat as

text

▼

Test

Say out loud

Using the Manual Call

The Patient Call allows you to send a call announcement to the TV screen without a connection to the clinical system.

To access for the first time, click Manual Call from the menu bar.

CODAcall

Main

Home

Setup

Text replacements

Manual call

Help

Log out (codacall)

Click on the green CODAcall button.

CODAcall

Main

Home

Setup

Text replacements

Manual call

Help

Log out (codacall)

Click the button below to launch the desktop call box. You can drag it to your bookmarks toolbar or desktop too.

CODAcall

Using the box that has just appeared, fill the form out with the Patient Name, Staff Name, and Room Information, then click Call. This will then send a call announcement to the screen.

CODAcall - Work - Microsoft Edge

Not secure 10.0.111.30/codacall/calls/add/?ui=desktop

Patient name

A Test

Staff name

Dr B Test

Room

Testing Room

Display(s)

☒ Waiting Room

Call



The URL of the box can be added for easy access as a bookmark or favourite to the browser or as a shortcut on the desktop. The URL format will always be `http://<Local IP>/codacall/calls/add/?ui=desktop`



 CodaSign